

# Giving Matters



Queensway Carleton  
Hospital Foundation

A REPORT TO DONORS

JULY 2019

## Tom Schonberg (1956-2019)

It is difficult to put into words the impact Tom Schonberg has had on Queensway Carleton Hospital (QCH) and this community. Under Tom's steady guidance, QCH grew from a small community hospital to a highly respected regional healthcare leader and the busiest Emergency Room in the city.

When Tom first joined QCH as the President & CEO in 1998, QCH had 1300 employees and was viewed as a small-west-end hospital. We are now seen as a thriving hospital with over 2,000 employees. He was directly involved in many phases of expansion, and growth in programs and services, including:

- Opening new operating rooms and the Total Joint Assessment Clinic in 2007.
- Building the Irving Greenberg Family Cancer Centre, in partnership with the Ottawa Hospital
- Constructing the James Beach Health Care Centre,
- Opening our Acute Care of the Elderly (ACE) Unit, the second of its kind in Ontario. This 34-bed unit helps to meet an urgent need for specialized acute geriatric care in our community.

Tom was a formidable leader who demonstrated a commitment to health, safety and sustainability in every corner of QCH. The entire QCH staff and the community we serve were saddened by his sudden passing this past February, but we are committed to continuing his legacy of leadership, success and sustainability.



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# Community Spotlight: The Kiwanis Club of Ottawa, Serving Our Community

The Kiwanis Club of Ottawa was founded in 1917 and its 150 members continue a century-long commitment to improving the quality of life of our community. Queensway Carleton Hospital received its very first gift from the Kiwanis Club of Ottawa in 1992 and to date, has received a total of \$102,000! This exceptional generosity has impacted patient care and helped to save lives. For the last eight years, QCH has been a charitable beneficiary of the funds raised at the Kiwanis Club Bed Races during Winterlude. This outstanding event attracts many corporate sponsors and encourages youth participation. Funds received from the Kiwanis Club of Ottawa have supported the Irving Greenberg Family Cancer Centre, the Acute Care of the Elderly (ACE) Unit, our Hopes Rising Mental Health campaign and numerous other initiatives to advance healthcare in our community. As our community continues to grow, the support of this leading service club is a vital part of our hospital's success.



For information about how to get involved in the next Kiwanis Club Bed Race, go to [ottawakiwanis.org/bedrace](http://ottawakiwanis.org/bedrace).

## Our Care — By the Numbers:



**80,130**  
Emergency Visits



**19,775**  
Day Surgery Cases



**2,382**  
Births



**4,452**  
Mental Health Patients



**148,902**  
Diagnostic Imaging tests



**89,439**  
Clinic & Day Program Visits



**313**  
Physicians



**830**  
Nurses



**2,063**  
Employees



**568**  
Volunteers





## Department Spotlight: Emergency Department

**Did you know that QCH has the busiest Emergency Department (ED) in the city, with over 80,000 patient visits each year?**

For many people who live in our community, their first experience with Queensway Carleton Hospital is walking through the doors of our Emergency Department. The Director of the ED, Brian Smith, leads over 100 physicians and staff members devoted to working together to provide outstanding patient care. With over 19 years of experience, Brian has personally witnessed our community hospital transform into a regional leader, as we respond to the growth in our community's population, our aging demographic and the increase in the demand for mental health services.

Since the Emergency Department is the first

stop for many patients, collaboration with other departments is vital. More investments are being made in education and training so that ED staff can have a better understanding of how to treat frail elderly patients as we work closely with our Acute Care of the Elderly (ACE) Unit. As the number of people requiring mental health care increases, the ER team has addressed this with a specialized team.

Donor dollars are making a difference with every patient who receives urgent care.

Numbers have grown to a current average of 250 patients each day, and our emergency staff are continuing to incorporate new processes to improve wait times and manage these high volumes.

# Women in Philanthropy

**Women In Philanthropy at Queensway Carleton Hospital Foundation brings together like-minded women who want to help transform healthcare for Ottawa and our region.**

Women In Philanthropy members pool their donations to create a fund that is awarded annually to one of three Queensway Carleton Hospital short-listed projects that address urgent healthcare challenges within our community.



Catherine Clark,  
Honourary Chair,  
Women in Philanthropy

The winning project is determined by members at an annual voting meeting where the projects are presented.

## Become a Member

Join today with a minimum high-impact annual donation of \$1,200 (\$100/month), or \$600 (\$50/month) for women under 40 years of age. A charitable tax receipt will be provided for the full amount of your donation.

Members will receive an invitation to three meetings per year, and will have an opportunity to vote annually to select a nominated project for support from Women In Philanthropy.

For more information on how to become a member, please contact Karalee Bowles at 613-721-4700 ext: 1081 or [kbowles@qch.on.ca](mailto:kbowles@qch.on.ca).

# QCH Ranked #1 Hospital in Ottawa



Queensway Carleton Hospital was ranked first among Ottawa-area hospitals, and 25<sup>th</sup> nationally in Newsweek Magazine's 'World's Best Hospitals' 2019 rankings. *Newsweek*, selected 1,000 international hospitals as part of their survey based on the recommendations of medical professionals, patient survey results, and medical key performance indicators. "We're excited to have been named #1 in the region. It's a testament to the commitment of our team that we've been ranked so highly."

— Leah Levesque, Interim CEO,  
Queensway Carleton Hospital



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QCHFoundation

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