



Queensway Carleton  
Hospital Foundation

# People First

SEPTEMBER 2012

A REPORT TO DONORS

## How you make a difference in your community

### New Emergency Department X-ray & Ultrasound for more rapid diagnoses

It's rare for a patient in Emergency not to need some sort of diagnostic imaging. Most often, an X-ray is required to diagnose chest infections, broken bones, stomach or kidney problems, and a whole host of conditions. Ultrasounds can be used to determine if there is blood around the heart or in the abdomen.

That's why Emergency Doctors and Nurses at QCH are so thankful for your support to fund a new X-ray room, and a new Ultrasound machine, located right in the Emergency Department.

"Before, patients would be taken by a Porter to X-ray or Ultrasound, have their test, and then wait in a hallway for another Porter to return them to the Emergency Department," explains Andrea Fournier, an Emergency Nurse. "Now the patient is never without a Nurse, a Ward Assistant, or a Technician. We're able to provide faster, safer service and families can be comforted knowing their loved one is never alone."

Andrea believes having the new diagnostic machines create a better flow of patients through the Emergency Department, resulting in shorter stays and reduced wait times for everyone.

Dr. Andrew Falconer, Chief of Staff, says the new diagnostic machinery gives Emergency staff access to good, fast screening tools at all hours.



"If a patient comes in at 2 a.m. complaining of severe pain in the abdomen, we don't have to call in a Radiology team," he says. "Thanks to the support of our donors, we can now do a rapid diagnosis of their condition and get them to the operating room as soon as possible."

Emergency staff thank you for helping them acquire this state-of-the-art diagnostic equipment that will save lives and provide more prompt and safe service for Emergency patients 24 hours a day!

### Sreedhar Natarajan Ambulatory Care Centre & Joseph & Rita Clarke Rehabilitation Centre



*"I want to acknowledge how lucky we are to deliver care in a new foot print that is bright, vibrant and really and truly a state of the art facility – thank you very much!"*

Brian Smith,  
Director of Ambulatory Care and Therapeutic Services

"Each day at Queensway Carleton Hospital hundreds of patients arrive, not to be admitted but to visit specialized clinics for treatment and testing, receive new therapy, undergo minor surgical procedures and much more," says Tom Schonberg, QCH President & CEO. "These ambulatory patients are a rapidly growing segment of the type of care that the communities of west Ottawa and the Ottawa Valley so desperately need."

That's why you, our donors, have our eternal gratitude for your support of *Care Grows West*. Thanks to you, QCH recently opened the new 14,000 square foot Sreedhar Natarajan Ambulatory Care Centre and Joseph & Rita Clarke Rehabilitation Centre that offer our patients double the space of our previous location. The expanded centres will cut wait times for the 40,000 outpatient visits every year.



**A  
second  
MRI  
machine  
means  
shorter  
wait  
times**



View a video of the MRI machine's descent into its new home at QCH



"Queensway Carleton Hospital Foundation"



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#### Hospital Tours for Donors

Come and see how your support is helping improve and save lives at Queensway Carleton Hospital!

Thursday, September 20th at 5:00 p.m.  
Monday October 22nd at 1:00 p.m.  
Wednesday October 31st at 2:00 p.m.

Contact QCH Foundation at 613-721-4731 to reserve your place on a tour, space is limited!

## Doreen's story - Mother & Daughter Gala

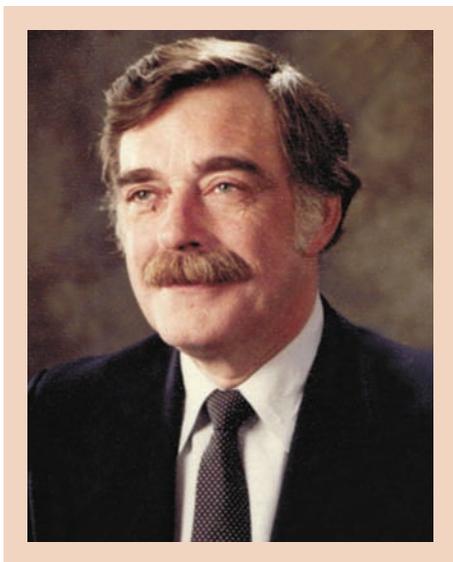
Ten years ago, Doreen Lebano arrived at Queensway Carleton Hospital covered in black bruises and red dots. QCH staff quickly diagnosed Doreen with a rare blood disorder called Thrombotic Thrombocytopenic Purpura (TTP) and sent her immediately to begin life-saving treatments.

During the long hours of her treatments, Doreen's daughter, Angela, would keep her company. Despite the seriousness of her illness, Doreen came to enjoy the quiet one-on-one time with her daughter.

"One day, I told her that I'd like to do something for QCH when I got better, maybe a little fundraising tea for mothers and daughters," recalls Doreen. "My daughter said, 'Why don't we do something a little grander?'"

And so the Mother & Daughter Gala was born. Over the past eight years, the annual gala has raised almost \$85,000, with the support of the Barrhaven Lions Club. Recently, a patient counselling room in the Irving Greenberg Family Cancer Centre was dedicated to the Barrhaven Lions Club Mother & Daughter Gala, in recognition of their incredible support.

"I hope the Gala continues to raise money well into the future, helping to buy equipment that saves lives," says Doreen. "Today, I have so much to live for. Because of the proper and quick diagnosis of my condition at Queensway Carleton Hospital, my four grandchildren have a grandmother who can spend time with them and play with them. I'll always be grateful to QCH."



## Join the John R. Sutherland Legacy Society

The birth of your baby...an operation that saved your life...emergency treatment for a serious injury...compassionate care through a lengthy illness...These may be the times in your life when you've found yourself at Queensway Carleton Hospital.

If QCH has helped you or someone you care about, and you want to give back to the hospital, or make a gift for the care of tomorrow's patients, you may want to consider a bequest to the Queensway Carleton Hospital Foundation in your will. It's a gift that will touch the lives of others for years to come – patients who will come through our doors, looking to QCH for expert, high quality health care.

If a bequest for the Queensway Carleton Hospital Foundation is part of your estate plans, we'd like to thank you by inviting you to become a Charter Member of the John R. Sutherland Legacy Society and attend the Society's inaugural dinner to be held in April, 2013 (details to be announced).

John R. Sutherland was QCH's much beloved President and CEO from 1982 to 1993. He was instrumental in nurturing a culture of warmth, caring and generosity among hospital staff. We believe that our family of donors share those same qualities.

To notify the Foundation of a bequest, and become a Charter Member of our Legacy Society, please contact Nadine Fowler, Major Gifts / Planned Gifts Associate, by phone at 613-721-4700 ext 5609, by e-mail at [nfowler@qch.on.ca](mailto:nfowler@qch.on.ca) or by using the coupon enclosed with this newsletter.

### We respect your privacy

You need not disclose details of your bequest to become a member of the John R. Sutherland Legacy Society, and any information you share with us will be kept in the strictest confidence.

## Upcoming Events

### Friday, November 9th, 2012

– Bowl for QCH, Merivale Bowling Centre

### Thursday December 6th, 2012 @ 6:00pm

– Donor Holiday Celebration, QCH Main Entrance

### Saturday March 23rd, 2013

– QCH Foundation Gala, Brookstreet Hotel

### April 2013

– John R. Sutherland Legacy Society Inaugural Dinner

### Friday May 10th, 2013

– 9th Annual Mother & Daughter Dinner Gala

**Contact** Natalee Snell, Development Coordinator, by phone at 613-721-4700 ext. 1062, or by e-mail at [nsnell@qch.on.ca](mailto:nsnell@qch.on.ca) for more information.



Queensway Carleton Hospital Foundation is pleased to announce that we have been approved by Imagine Canada as a compliant member of the Ethical Code. We carry this stamp of approval with pride and honour. This symbol testifies that we comply with the Code's fundraising and financial accountability standards and we are committed to the highest standards of ethics and accountability.

## Contact Us

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